

Terms & Conditions for e-statements

If you have more than one account registered with the same e-mail Id, the confirmation mail sent from your end will be considered as the confirmation of registration for all the accounts. However, if you wish to register only a particular account, kindly mention the last three digits of that account while sending us the mail.

I/We, the customer agree to Dhanlaxmi Bank Ltd. giving me/us notice of availability / readiness of my monthly / quarterly Statement(s) of Account(s) via email, to the email address specified by me/us. Dhanlaxmi Bank Ltd. would be deemed to have delivered the Statement to me/us, immediately on my / our receiving notice of its availability. I/We will be obliged to download and print the Statement of my /our Account after receiving notice as aforesaid from Dhanlaxmi Bank Ltd. Should I/ We experience any difficulty in accessing the electronically delivered Statement, I/we shall promptly advise Dhanlaxmi Bank Ltd. to enable Dhanlaxmi Bank Ltd. to make the delivery through alternate means. Failure to advise Dhanlaxmi Bank Ltd. of such difficulty within 24 hours after my /our receiving notice as aforesaid, shall serve as an affirmation regarding the receipt and acceptance by me / us of my /our Statement. I/We understand that Internet transmission lines are not encrypted and that email is not a secure means of transmission. I/We acknowledge and accept that such unsecure transmission methods involve the risk of possible unauthorized alteration of data and/or unauthorized usage thereof for whatever purposes. I/We agree to exempt the Bank from, any and all responsibility/liability arising from such misuse and agree not to hold the Bank responsible for any such misuse and further agree to hold the Bank free and harmless from all losses, costs, damages, expenses that may be suffered by me/us due to any errors, delays or problems in transmission or unauthorized/illegal interception, alteration, manipulation of electronic data or otherwise caused by using email as a means of transmission. I am/ We are aware of all security risks including the risk of the content of my/our Statement becoming known to third parties, I/ We agree that I/ We shall not hold Dhanlaxmi Bank Ltd. in any way responsible for the same and agree that the same shall not be considered as a breach by Dhanlaxmi Bank Ltd. of banker-customer confidentiality. I /We undertake to verify the correctness of each statement or report in relation to any transaction and to notify the bank within 14 days of the receipt of the statement or report or before giving any further instructions thereon, whichever is the earlier, of any discrepancies, omissions or debits wrongly made or inaccuracies in the statement or report so generated. If no objection is made within 14 days or before further instructions are given by the Customer, the same shall be conclusive evidence as against the Customer without any further proof that the statement or report is correct and the bank shall be free from all free from all claims in respect thereto I / We understand that I / We remain fully liable for any of my/ our (customer's) contractual liabilities to Dhanlaxmi Bank Ltd. irrespective of receipt or non-receipt of, intimation of availability of my/our Statement , or my/ our Statement. Under no circumstances, including negligence, shall Dhanlaxmi Bank Ltd. or anyone involved in creating, producing, delivering or managing my /our Statement of Account, be liable for any direct, indirect, incidental, special or consequential damages that may result from the use or inability to use the service or out of the breach of any warranty. The use and storage of any information including without limitation, the password, account information, transaction activity, account balances and any other information available on my / our (the Customer's) personal computer is at my / our own risk and my / our sole responsibility and liability. I/ We Understand that the bank may withdraw add to or modify the Internet facilities from time to time by notice to me/ us. While advance notice of maintenance work likely to affect the availability of Internet Banking facilities shall be given, the bank reserves the right to suspend, upon notice, access to Internet Banking facilities or the provision of all or any of the services at any time if the bank deems it necessary to do so in the event of an emergency (the opinion of the bank being conclusive in this respect) or for security reasons.