

Your financial security is of utmost importance to us. With your Dhanlaxmi Bank Credit Card you are entitled to the below insurance cover :

Insurance Feature	Gold Credit Card	Platinum Credit Card
Air Accident Insurance	20,00,000	35,00,000
Lost Card Liability with 2 days pre-reporting	Up to 1,00,000	Up to 2,00,000
Credit Shield – Payable on Death & Permanent Total Disability	Up to 1,00,000	Up to 2,00,000
Purchase Protection Up to 90 Days from purchase	1,00,000	2,00,000
Checked-In- Baggage Insurance		Up to Rs. 25000
Loss of Travel documents		USD 500
Missing flight due to transshipment		USD 300
Delay in Receipt of Checked Baggage (International)		USD 300 in excess of 12 hours
Delay in Flight (International)		USD 250 in excess of 12 hours

Claim Process

1. Claimant shall intimate ICICI LOMBARD Call center 1800 209 8888 in case of any claim within 15 days of loss or damage.
2. ICICI LOMBARD shall intimate the claimant about the documents required for processing the claim.
3. Customer shall submit to ICICI LOMBARD the required documents.
4. Customer service department of ICICI LOMBARD shall decide on the admissibility of any claim as per the terms and conditions of the policy, after receiving the documents and investigation report, if applicable.
5. On admissibility ICICI LOMBARD shall make the payment to the beneficiary. The payment shall be made within 15 working days of receipt of all complete documents, incase the investigation is not required.

Terms and conditions apply

Disclaimer: The name of the bank is "The Dhanalakshmi Bank Limited" and the words "Dhanlaxmi Bank" form a part of the Bank's new logo.