

DECLARATION

Retail Internet Banking Services

I declare that I have read and understood the document containing the "Terms & Conditions" and "Disclaimer" governing The Dhanalakshmi Bank Ltd's. Retail Internet Banking Services as provided in the Bank's Website - www.dhanbank.com and I accept the same. Further, I also agree that the transactions and requests executed in the above mentioned accounts through "Retail Internet Banking under my NetBanking ID and Password will be legally binding on me and I am responsible for maintenance of secrecy and confidentiality of the information passed on to me by the Bank through Internet/Mobile/Email/Telephone. I have the mandate (appended below if applicable) from the other joint holders to view/inquire/operate the joint accounts mentioned above. I agree on my own behalf, or as the mandate holder on behalf of the joint account holders, and will adhere to all the terms/conditions of opening/applying/availing/maintaining/operating (as applicable) for usage of the Retail Internet Banking services of The Dhanalakshmi Bank Ltd, as may be in force from time to time. I declare that all the particulars and information given in this application form (and all documents referred or provided therewith) are true, correct, complete and up-to-date in all respects and I, and other joint account holders have not withheld any information. I understand that certain particulars given by me are required by the operational guidelines governing banking companies. I agree and undertake to provide any further information that The Dhanalakshmi Bank Ltd. may require. I agree and understand that The Dhanalakshmi Bank Ltd. reserves the right to reject any application without providing any reason. I agree and understand that The Dhanalakshmi Bank Ltd. reserve the right to retain the application forms, and the documents provided therewith, including photographs, and will not return the same to me. I agree and understand that I have to complete further applications for specific liability products/services from Dhanalakshmi Bank as prescribed from time to time, and that such further applications shall be regarded as an integral part of this application (and vice versa), and that unless otherwise disclosed in such further forms as prescribed, the particulars and information set forth herein as well as the documents referred or provided herewith are true, correct, complete and up-to-date in all respects. I agree and understand that such further applications will require incorporating of the application form number, and/or such as The Dhanalakshmi Bank Ltd. may prescribe, to facilitate data management

Debit Card Services

I/We have read, understood and hereby acknowledge and agree to be bound by the terms and conditions governing Debit Card and also agree to abide by any amendments in future to the terms & conditions as may be stipulated by the Bank with regard to the network operations of Debit Card or any other operations effected through my Debit Card at any of the ATMs or POS at Merchant Establishments installed by Dhanalakshmi Bank or installed by other Banks and permitted to be used by DEBIT CARD holders.

The usage of our DEBIT CARD is governed by the terms and conditions applicable to Dhanalakshmi Bank ATM or DEBIT cards. By accepting and/or using the card/signing on the reverse of the Debit Card, I/We accepts the terms and conditions set out for Dhanalakshmi Bank Debit Card unconditionally and will be bound by them and accepts the onus of ensuring compliance with the relevant Reserve Bank of India (RBI) Regulations, Regulations under Foreign Exchange Management Act and any other corresponding enactment in force from time to time. In case the cardholder already has a ATM Card, on his acceptance/deemed acceptance of the Debit Card, the ATM Card issued to him, (if any) will be cancelled /deactivated by the Bank subsequently.

I/We hereby authorize the Bank to debit my/our above-mentioned primary/designated account for all withdrawals/transfers to be made using the Debit Card and to credit all deposits of cash or amount of negotiable instruments less collection charges deposited into the account on its realization and also to recover Bank's interest/charges /fees as applicable from time to time. I/We also agree that all transaction in the account by using the card shall be binding on me/us.

SIGNATURE _____
First Holder _____ Second Holder _____ Third Holder _____ Fourth Holder _____

Date:

MANDATE LETTER (RETAIL INTERNET BANKING / DEBIT CARD / MOBILE SERVICES)

(For joint account holders with mode of operation as "either or survivor" or "anyone or survivor" request for Net Banking ID and Password must be signed by all the holders of the account)

I/We the undersigned, am / are the joint account holder /(s) of Bank Account No. _____ (the "said account/s") opened/established with The Dhanalakshmi Bank Ltd. along with . I/We hereby authorise _____ (name of the holder) to view/access the said account/(s) for and on my/our behalf.

I/We affirm, confirm and undertake that I/We have read and understood the Terms and Conditions for usage of the Retail Internet Banking / Debit Card services / SMS Banking services of The Dhanalakshmi Bank Ltd., as displayed on the website www.dhanbank.com, and that I/we agree to abide by them.

I/We hereby state that should I/We wish to revoke the above authorization, I/we shall duly issue a letter of revocation ("the revocation letter") to The Dhanalakshmi Bank Ltd.in this regard.

I/We hereby agree that until ten days after receipt of such revocation letter, the authorization as forestated shall hold good.

	Name	Customer ID	Signature
First Holder			
Second Holder			
Third Holder			
Fourth Holder			

INSTRUCTIONS

Please remember to collect your acknowledgement while submitting the request

Account Details

1. Please provide your complete 16 digit account number.
2. Please provide name of the primary account holder.
3. Please use one form for one account number.

Debit Card & PIN Related

1. Please select one request only.
2. Please do not request for re-issue of Debit Card PIN upto 10 days of previous re-issue request submitted.
3. Please do not request for re-issue of PIN incase your card has been hot-listed.

Cheque Book / Cheque Issued Related

1. Please select one request only.
2. Please confirm your address with the branch person before submitting your request for cheque book.

Change of Address

1. Incase your account is opened in the last 6 months, please provide one of the below mentioned document for address proof:
 - Latest Electricity / Pipe Gas / Telephone / Mobile Bill.
 - Letter from employer certifying the residential address as in their book of records.
 - Lease / Leave agreement with copies of utility bills.
 - Passport / Ration Card / Bank Pass Book / Post Office Savings Pass Book

Retail Internet Banking Related

1. Please select one request only.
2. Please confirm your address with the branch person before submitting your request for Retail Internet Banking Password.
3. Please do not request for re-issue of Retail Internet Banking password upto 10 days of previous re-issue request submitted.
4. Each joint account holder desirous of availing the services shall use a separate application form.
5. The account number and customer details should be as per bank record.
6. Transaction rights are strictly as per mode of operation registered in bank records.
7. Internet and SMS Banking services are provided only in case of single and either or survivor type of joint account.

Statement Related

1. Please select one request only.
2. Please confirm your address with the branch person before submitting your request for hard copy of statement.
3. Please register your e-mail address before requesting for e-mail statement.

SMS Banking

1. Please select any one request only.
2. Only one mobile number would be registered for the mobile services.
3. Mobile number mentioned on the form will be replaced with the mobile number (incase) already registered with the bank.

Important

Please retain this slip and provide the "Service Request" number for all future communication related to mentioned concern.