

FOR THE KIND ATTENTION OF OUR VALUED CUSTOMERS

**Implementation and Revision of Service Charges with effect from
21.03.2016**

The following service charges will be levied in eligible accounts with effect from 21st March 2016.

- **The charges for NEFT and RTGS transactions initiated from Retail/Corporate Internet banking and Mobile Banking are revised as shown in the chart below,**

Type	Limit	Existing Charges(Net banking & Mobile Banking)	Revised Charges (Net banking & Mobile Banking)
NEFT	Upto Rs.5000	2.8	2.86
NEFT	Rs5001- Rs10000	2.8	2.86
NEFT	Rs 10001 -Rs 1 Lakh	4.49	5.72
NEFT	Rs 1 Lakh -Rs 2 Lakhs	13.48	17.17
NEFT	Above Rs 2Lakhs	22.47	28.62
RTGS	Rs 2 Lakhs - Rs 5Lakhs	22.47	28.62
RTGS	Above Rs 5 Lakhs	44.94	57.25

- **The alert charges for international SMS have been increased from Rs.0.50 to Rs.2 per SMS.**
- **The minimum amount charged for domestic and international SMS has been increased from Rs.5 to Rs.10 per quarter.**
- **The Free Missed call services for balance alert have been restricted to 5 requests per day from a specific mobile number. Beyond 5 request per day will be chargeable at Rs.1/- per SMS for all users.**

Branch Manager
