



From,

.....
.....
.....

Customer ID No.....

A/c No.....

To,

Dhanlaxmi Bank Ltd

Branch.....

IN CONSIDERATION OF DHANLAXMI BANK LTD (hereinafter referred to as ‘the Bank’) offered to me/us the Retail Internet Banking/Mobile Banking facility, at our request, I/we hereby irrevocably and unconditionally agree and undertake as below:

1. That I /we are maintaining Account under Customer ID..... with the Bank and had availed Internet/Mobile Banking facility for transfer of funds. At present, the RIB/MB **Default Transaction Limit(Silver)/ Gold/ Platinum Limit** (strike-out which are not applicable) is granted to me/us by the Bank
2. I/ we have requested the Bank on (Date), to increase the aforesaid RIB/MB transaction limit availed by me/us to satisfy our needs and at our sole risk and responsibility. Bank has accede to my/our request and revised my/our transaction limit as follows.
 - a. RIB, from Limit type to Limit type
 - b. MB, from Limit type to..... Limit type
3. I affirm, confirm and understand that I have read and understood terms and conditions for the usage of Internet/Mobile Banking services of Dhanlaxmi Bank from Bank’s website and I know that the same may be amended from time to time, further I / we understand that the discretion to grant the limit type i.e. Default, Gold or Platinum Limit Type is/shall be solely rest upon the Bank. I hereby undertake that I / we shall abide all regulatory norms, terms and conditions related internet banking as stipulated by RBI, Government and Bank from time to time.
4. In consideration of you having agreed to increase the aforesaid RIB/MB transaction limit, I /we do hereby agree to indemnify the Bank and hold the Bank harmless and indemnified at all times hereafter against all losses, damages, costs, charges and expenses



which the Bank may sustain or suffer or be put to or may become liable or incur by reason as a consequence of the Bank having provided the transaction through RIB/MB, or by the violation of terms and conditions set forth by the Bank, law, rules, and regulations of the State, Statutory authorities and also against all actions, suits, proceedings, claims and demands whatsoever made or preferred against the Bank in relation to or arising out of or in connection with the transactions done through the RIB/MB availed by me/us.

- 5. I/ We fully understand that the RIB/MB facility availed by me/us are under my/our own sole risks and responsibility and the Bank shall not in any way be liable to make good the loss or damage caused/ to be caused to me/ us through the transactions under the RIB/MB. I/ we also undertake that I/ we shall not make any claim or demand against the Bank on account of any transaction effected by the Bank through the RIB/MB or against any loss caused/ to be caused to me/us through RIB/MB transaction.
- 6. This undertaking cum indemnity is executed by me/ us is under my/our free will and I/we shall not revoke the aforesaid covenants at any time.
- 7. The expression 'I /we' or 'my/us' aforesaid shall include my /our heirs/ successors and assigns from time to time.
- 8. This undertaking /indemnity is in addition and without prejudice to any covenants in any document executed by me/us in favour of the Bank or any obligation which the Bank may now or hereafter have in respect of any of my/our indebtedness or liabilities towards the Bank.

IN WITNESS WHEREOF, this Deed of Undertaking cum Indemnity is executed by me/us on this..... day of20.... in the presence of the following witnesses.

SIGNED AND DELIVERED BY

(Signature & seal of the customer)

Witnesses: