

FOR THE KIND ATTENTION OF OUR VALUED CUSTOMERS

Revision of Service Charge-Free Transactions in other Bank ATM effective from 01.11.2014

Reserve Bank of India, vide Circular No. RBI/2014-15/179 DPSS.CO.PD.No. 316/02.10.002/2014-2015 dated 14th August, 2014, has revised the free transactions in ATM, as follows:

- Taking into account the high density of ATMs, bank branches and alternate modes of payment available to the customers, the number of mandatory free ATM transactions for savings bank account customers at other banks' ATMs is reduced from the present five to three transactions per month (inclusive of both financial and non-financial transactions) for transactions done at the ATMs located in the six metro centres, viz. Mumbai, New Delhi, Chennai, Kolkata, Bengaluru and Hyderabad.
- This reduction will, however, not apply to small / no frills / Basic Savings Bank Deposit account holders who will continue to enjoy five free transactions, as hitherto.
- At other locations i.e. other than the six metro centres mentioned above, the present facility of five free transactions for savings bank account customers shall remain unchanged.
- This charge will be Rs 20/- plus Service Tax, per additional transactions and will be effective from 1st November, 2014.

We thank you for the kind patronage extended to the Bank and assure you of our best services at all times.